

Malfunction Analysis and Troubleshooting

Malfunction	Analysis	Troubleshooting
All indicator lights light up in red, unable to start.	Ran out of battery.	Charge it for 4 to 5 hours to make sure that it gets a full charge.
All indicator lights flicker in red and blue alternately, unable to start.	The jar is not tighten to the base.	Tighten the jar and base, make sure the magnet is align with the power button.
Stop working after 4 seconds.	Blender is empty.	Add ingredients into blender to start blending.
Stop working, all indicator lights flicker in red for 5 seconds.	Ingredient is too thick / overload.	Add some liquid or cut ingredients into smaller pieces, then restart it.
Leakage.	The sealing ring is not placed properly.	Place the sealing ring properly.

NOTE :

- Product is suitable for USB Type-C cable. Suitable for power bank charging as well.
- When not been used for a long time, charge it fully first to keep battery in high voltage state in order to prevent from damage.



Cautions

- DO NOT remove the lid or add in something rigid in your blender when it is blending.
- DO NOT submerge the base into water to prevent base elements from damaging and make sure it is turn off before cleaning.
- DO NOT disinfect your blender in microwave or hot water above 80°C.
- DO NOT put your blender in freezer.
- DO NOT clean your blender with any kind of metallic spiral ball to prevent parts from scratching or damaging.
- DO NOT clean your blender with a dishwasher machine.
- DO NOT charge your blender when it is wet.
- DO NOT repair or disassemble it by yourself otherwise your warranty will be void. If malfunction occurred, kindly contact us.

Your First Blend

Make sure your blender is fully charged by checking whether all indicator lights are on before your first blend. Tighten the body and base until the magnet is align with the power button. Press power button twice to start blending and remember to clean it immediately after use.



Step 1

Cut fruits into small pieces before adding into the blender to fill up about 60% of the jar capacity.



Step 2

Add some water until it reaches 80% of jar capacity.



Step 3

Tighten the lid and tilt down the blender to make sure fruit pieces are not stuck under the blades.



Step 4

Press power button twice to start blending.

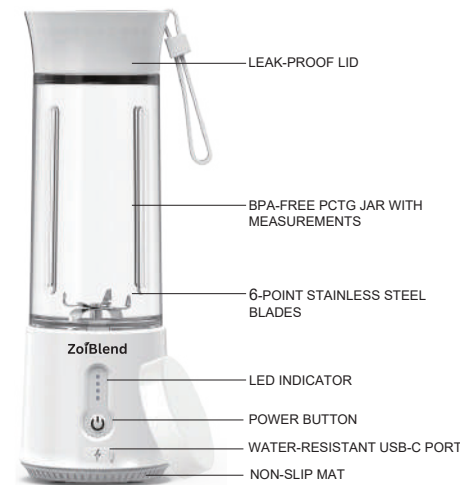
Normal Use Display

Key Operations	Press power button twice to start, press it once to stop. When idling, press power button once to check battery level.
Blending Display	All indicator lights will be continuously flashing upwards.
Charging Display	Indicator light(s) will be flashing slowly at current battery level.
Low Battery Display	All indicator lights will be flashing in red while blending.
Fully Charge Display	All indicator lights will light up in blue.

Warranty

12-month Warranty for quality-related issues. Please feel free to contact us via email if product received is damaged or defective. We will strive to resolve all issues raised within 24 hours.

Thank you for choosing ZoiBlend!
With the blender you can now make your favorite juices, smoothies, milkshakes, or even baby food anywhere and anytime you want with ease.



PORTABLE BLENDER
Imported Environmental-friendly Materials
CE, ROHS, FCC Approval

Model :	A7
Jar Capacity :	500ml
Jar Material :	PCTG Food Grade
Base Material :	ABS
Blade Material :	304 Stainless Steel
Blending Voltage :	7.4V
Charging Voltage / Current :	5V / 1A
Battery Type / Capacity :	18650 / 2000mAh*2
Motor Speed :	18000rpm
Charging Time :	About 3 to 5 hours
Single Blend Time :	30 seconds

Check Battery Level

